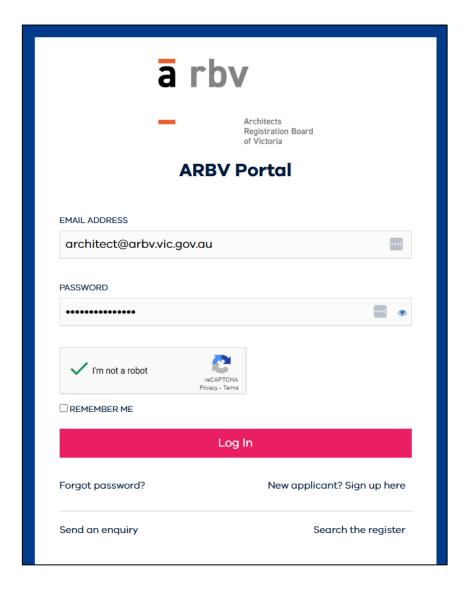


Architects
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## Logging into the ARBV Portal

- 1. Go to <u>portal.arbv.vic.gov.au</u> and enter the email address and password\* associated with the profile you need to access.
- 2. Complete the captcha and click **Log In.** A two-factor authentication code will be sent to you via email\*\*.
- 3. Enter the two-factor authentication code and click **Log** In.
  - \*Note: If you have forgotten your password, click the Forgot password? link and follow the prompts.
  - \*\*Note: the email may not arrive in your inbox immediately and/or may be automatically filed into your spam/junk folder. Please be patient and ensure you have properly searched your inbox before requesting another code or contacting the ARBV.





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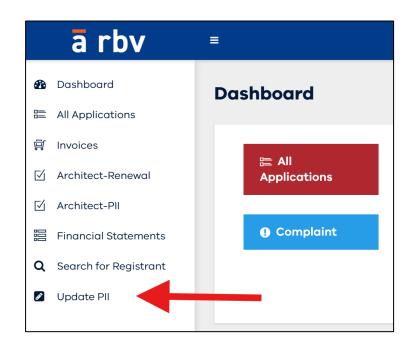
## <u>Updating the company or partnership's PII</u> <u>Certificate of Currency</u>

**Step 1)** Click **Update PII** on the left-hand side of the window.

**Note:** An organisation's profile is always associated with a different email address to individual architects (including directors).

The organisation's name should appear in the top right-hand corner.





Step 2) Click the blue Edit button.



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**Step 3)** Click on the date field and use the calendar to enter the PII expiry. Select the year first, followed by the month and finally click on the day - this will add the date into that field.

**Step 4)** Drag and drop a copy of the PII document into the upload field. Alternatively, click **Select files** to upload the document using your file explorer.

A list of successfully uploaded files will appear in the bottom left of the page.

**Step 5)** Click **Update** to save the changes.

Any issues will be highlighted in red.

You can verify the update by clicking **Update PII** on the left-hand side.



